

**From:** Hausernet@aol.com@inetgw  
**To:** Microsoft ATR  
**Date:** 1/25/02 11:14pm  
**Subject:** Microsoft Settlement

Dear Sirs: I am thankful for the Microsoft Windows software standard, enabling me to correspond without difficulty, use computers at other locations without difficulty and connect to my own computer from other locations. The wide use of Windows also means that it is much easier for programmers to come up with something new, not having to deal with multiple types of software.

We all know the nightmare of dealing with multiple phone companies and their systems. I have never felt that I was overcharged for Microsoft products and feel that bundling has made using the computer easier and cheaper, downloading only one program rather than several. I am aware of the contents of the settlement and feel it is fair. I believe that competition should take place in the marketplace rather than the courts.

Edna Hauser